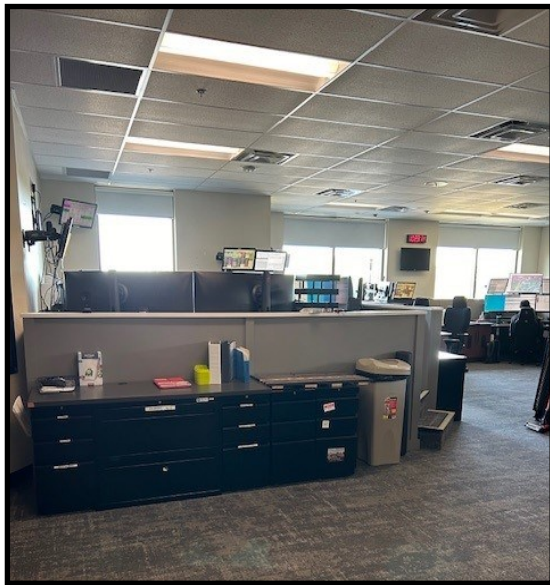


Dispatch Times

The New Dispatch Supervisor Station

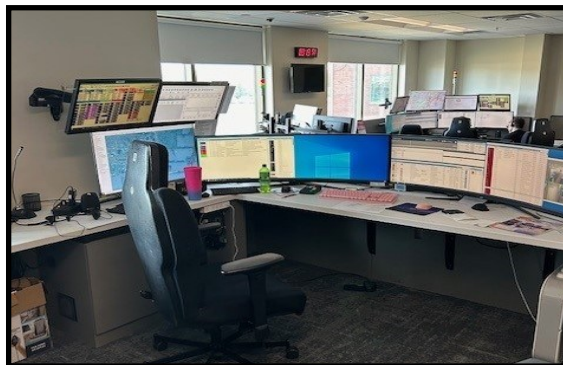
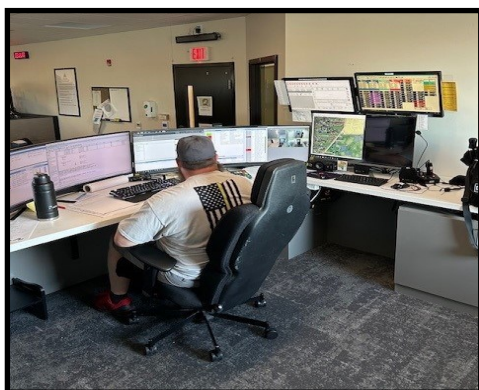
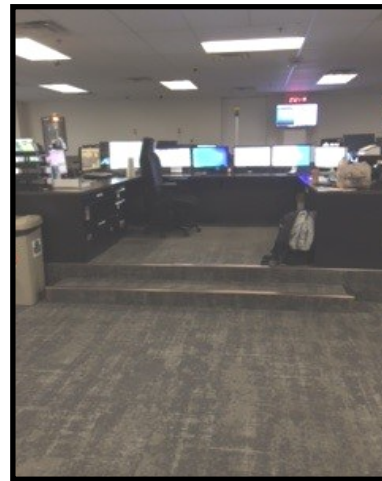
When our new Communication's Center was built in 2014, there was an elevated desk in the middle of the room for one supervisor. Ten years later we needed space for two supervisors and our County Facilities Dept. made it happen. There was a lot of coordination that Operations Manager, Jesse Madden handled between Telecom for all of the IT stuff & Facilities for the construction. All those in their respective departments who worked diligently did an amazing job, THANK YOU!



After In Corner of The Room



Before In Center of The Room



July 2024

Volume 11, Issue 7

Inside this issue:

New Supervisor Station	1
Emp. Spotlight	2
Shout Outs	6
EMA Spotlight	8
National Days	10
Dispatch Stats	11

Mark Your Calendar!



July 3—July 4
Parades/Fireworks See Page 12 for Listing of Events

July 13
Waynesville Street Fair

July 15—20
Warren County Fair

July 19
3rd Friday on Mulberry Lebanon

EMPLOYEE SPOTLIGHT

May



Samantha Hall, Training Coordinator

Samantha Hall was nominated by Melissa Bour. *"She arrives at work early and often stays late. She picks up overtime in the dispatch room and is always willing to do whatever is needed for the betterment of our department. She's constantly pulled in numerous directions trying to fulfill her own job duties while also doing "other jobs as assigned". When she attends conferences, she returns with numerous pages of notes and then takes what she learns and applies it to the foundation she has created for our training program. Samantha keeps a positive attitude and sees the good in everyone, even after 26 years in this business. Her hard work does not go unnoticed."*

May & June High Compliance Queued Calls by QPR

Cassidy Gatio 7
Carmen Carson 7
Alexander Lucas 5
Andrew Wagenknecht 5
April Kennard 5
Amber Wilson 4
Blake Holman 4
Joey Bishop 4

Brian Holtel 3
Sara Swierk 3
Paige Barton 3
Quentin Cox 3
Tiffany Baldwin 3
Jonathan Bright 3
Chris Carr 2

Emmaline Ritchie 1
Mike Wiggins 1
Brandy Cooper 1
Stacy Ryan 1
Seth Whitlock 1
Kaitlyn Niles 1
Kim Adams 1

EMPLOYEE SPOTLIGHT CONTINUED

Alexander Lucas, Tiffany Baldwin, April Kennard, Seth Whitlock, Carmen Carson, Quentin Cox, and Mike Wiggins – Great Team Work!!!

Subject: Kudos

All,

I wanted to recognize the amazing work you all did today by working together during the vehicle pursuit. Anytime a officer asked for something one of you instantly got it without Alex even having to ask also all of you hopped in and helped calling the multiple agencies that were requested. Again thank you all for the amazing work. Keep up the good work and keep working together!

Jennifer Key
Emergency Communications Supervisor

From: Riley, Chief Deputy Barry K. <Barry.Riley@wcooh.org>

Sent: Friday, June 14, 2024 08:15

To: Melissa Bour <Melissa.Bour@wcoh.net>

Cc: Brian Tinch <brian.tinch@wcooh.org>; Caito, Sgt Nicholas <Nicholas.Caito@wcooh.org>; Larry Sims <larry.sims@wcooh.org>; Sanders, Brittain M. <Brittain.Sanders@wcooh.org>

Subject: Props

Melissa,

One of our clerks took a call from Trooper Elmlinger (air unit/OSP) complimenting your crew on their dispatching and radio traffic during the pursuit last night.

Passing on!

Barry

EMPLOYEE SPOTLIGHT CONTINUED

To those that were working during the structure fire on 6/22/2024 at 1715 Amberwood Way:

Doug Wehmeyer called in and he started talking about the fire and how dispatch handled the incident especially Kimberly Jent on fireground.

This is what he had to say, “ *I wanted to pass on that the dispatcher on the fireground did an excellent job on the 22nd. I was particularly impressed that the emergency traffic was handled so well. I am pretty sure we ended up with a separate dispatcher on the staging tac as well. EXCELLENT WORK BY ALL!*”

It was obvious based on what Doug told me that Kim knew exactly how to handle the emergency traffic/evacuation of the structure request. This does not happen often, and this is exactly why it is VITAL to review these seldomly used policies DAILY.

Impressive work to all that night! Job well done!

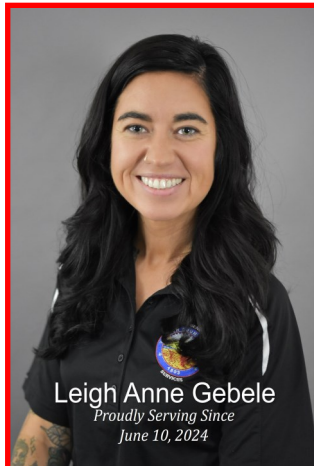
Samantha Hall

MEET OUR NEW DISPATCHERS



Danielle White

Danielle is originally from Forest Park, Ohio. She is the youngest of 4 children and the only girl. She has her associate’s degree from the University of Cincinnati where she majored in Spanish. She loves spoiling her pets and gloomy weather. In her spare time, she enjoys hamster scaping, martial arts, ASMR, Marvel/DC, and scary movies or stories.



Leigh Anne Gebele

Leigh Anne is from Lewis Center, Ohio. She has her Bachelor of Arts in Psychology from Ohio University and her Master of Science in Education from the University of Dayton. She has been in the Child Welfare field for the last 9 years and most recently with Warre County Children Services. She lives in Franklin Township with her Warren County Sheriff Deputy husband along with their dogs and cat, Hunter, Shafter and Meatloaf. They enjoy taking their motorcycle out, working on their house, and watching Star Wars. **She doesn’t and will not eat at Taco Bell.**

Community Outreach

What is National Night Out?

National Night Out is an annual nationwide crime and drug prevention event which will involve over 16,000 communities from all 50 states, U.S. Territories, Canadian cities and military bases worldwide. In all, over 38 million people participated in NNO.

National Night Out is designed to: (1) Heighten crime and drug prevention awareness; (2) Generate support for, and participation in, local anticrime programs; (3) Strengthen neighborhood spirit and police community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back.

When is National Night Out?

On Tuesday, August 6th, 2024 from 5-9 p.m. the Clearcreek Township community will be invited to attend this free event held at Patricia Allyn Park on State Route 48. Scheduled events will include Warren County Sheriff's Department and the Ohio Highway State Patrol, Clearcreek Fire District vehicles with a crashed car extrication exercise, Warren County Emergency Services, Miami Valley Care Flight helicopter landing, Warren County Tactical Response Unit, canine demonstrations, bike rodeo, the Safety Town Village, and the Seat Belt Safety Train. We will also have visits from PC the Patrol Car and Sparky the Fire Dog, just to name a few.





Shout Outs

Positive feedback from the surveys that go out to callers.
Keep up the awesome work!

Feedback Board

List Focused

Very professional

It was handled very professional, compassionate and prompt!

Excellent

Dispatcher was very professional and officer response was quick.

She polite, showed empathy, quick to dispatch.

Very helpful and professional.

Helpful and reassuring

Fantastic service both the dispatcher and the officer who came were great!

Polite and helpful.

Dispatch, very professional and detailed as well with the responding officer.

She was really great. Clear, prompt, listened, and I was very pleased with her overall communication with me. Thank you.

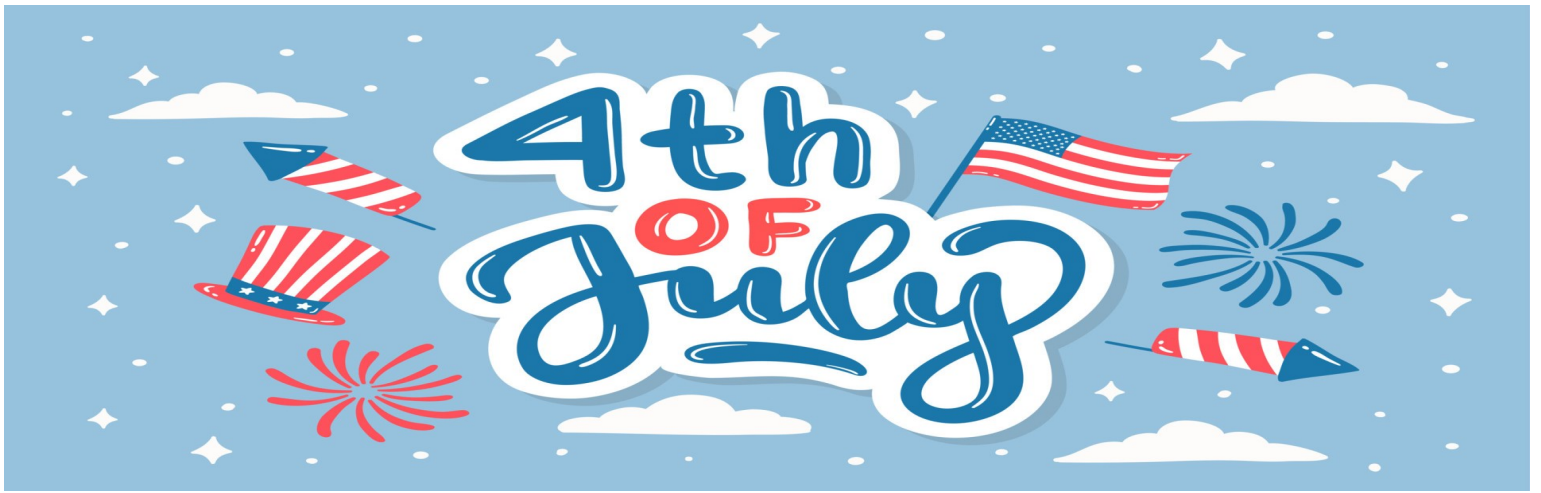
Great job

Excellent. Thorough.

Very professional and patient

Was helpful and dispatched police to help with the situation

Very professional



Celebrating a Birthday:

Kaitlyn Niles – 14th

Kim Adams – 16th

Brandy Cooper – 16th

Emmaline Ritchie – 17th

Jenny Key – 21st

Chris Dill – 23rd

Frances Ficke – 29th

Kim Jent – 29th



Celebrating a Milestone:

Tiffany Baldwin 10th – 1 year

Quentin Cox 10th – 1 year

Melissa Bour 17th – 24 years

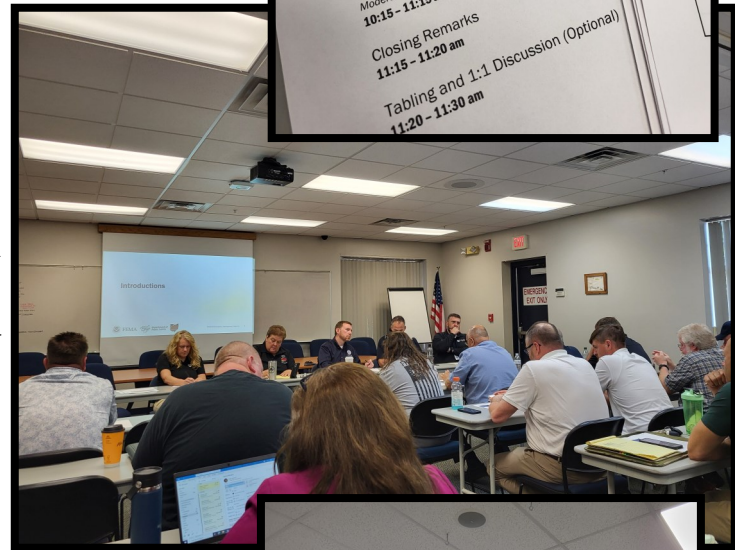
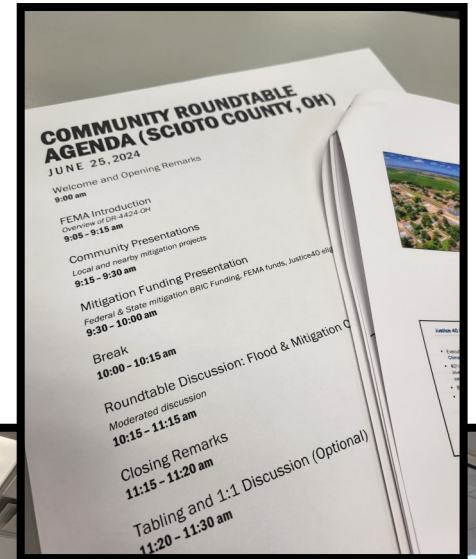
Sara Swierk 18th – 2 years



FEMA REGION 5 RESILIENCY ROUNDTABLE

On June 25th, 2024, Warren County EMA's Operations Manager Sydney Renner participated in the FEMA Region 5 Resiliency Roundtable hosted in Scioto County. This was a full event, with representatives from numerous county EMAs, Ohio EMA, the U.S. Army Corps, FEMA, village administrators, floodplain managers, and many others!

The purpose of the roundtable was to bring local officials together to talk about the threats faced in each of our communities, continued mitigation efforts, hazard mitigation funding opportunities, and how FEMA may assist. There were many good, candid discussions had. Warren County EMA is very appreciative of the opportunity to attend events like this to aid our county, region and state in mitigating hazards and becoming more resilient.



EMA HOSTS SPORT & SPECIAL EVENTS RISK MANAGEMENT COURSE

Warren County EMA hosted the MGT-466 Sport & Specialist Events Enhanced Risk Management course on June 25th & 26th, 2024 at the Warren County EOC. The focus of this course was to provide participants with the tools and methodologies for conducting venue-specific and event-specific risk assessments, as well as how to utilize assessments to make risk mitigation decisions.



This course was well attended with participants from a wide array of agencies, including representatives from local and federal law enforcement agencies, local fire departments, area hospitals, communication centers, EMA, event venues and more!





National Emergency Response and Recovery Training Center



NATIONAL CENTER FOR SPECTATOR SPORTS SAFETY AND SECURITY

CROWD MANAGEMENT FOR SPORT AND SPECIAL EVENTS

MGT-475

Course Overview

This course will provide participants with tools and techniques for conducting crowd management and crowd control. Participants will engage in scenario-based activities designed to expand their ability to resolve risks related to crowd management and crowd control. The training is applicable across the United States regardless of the venue size, capacity, or type of event. Those who successfully complete this course should be able to use this training to develop or improve crowd management and crowd control programs for any sport or special event.

Topics

- Crowd Management/Control Strategies
- Prepared Planning vs Impromptu Planning
- Characteristics Affecting Crowd Dynamics
- Individual and Collective Behavior
- Factors of Crowd Dynamics
- Tools and Technology
- Crowd Management and Crowd Control Differences

Participants

- Sport Venue Managers
- Emergency Managers
- Law Enforcement
- Fire and EMS Responders
- Local Government
- County/City Emergency Personnel
- Venue or Event Security
- Visitors/Welcome Bureau
- Mass Transit
- Committee Organizers
- Event Planners/Promoters
- Volunteer Service Organizers

Recommended

- AWR-167: Sport and Special Event Risk Management
- IS-100: Introduction to the Incident Command System
- IS-200: ICS for Single Resources and Initial Action Incidents (ICS)
- IC-700: An Introduction to the National Incident Management Systems (NIMS)
- IC-800: National Response Framework, An Introduction

Course Length

Two Days (16 hours)

Course Dates

August 7 - 8, 2024

Class Size

27-40 Participants

Venue

Warren County EOC
520 Justice Drive
Lebanon OH 45026

CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



National Center for Spectator Sports Safety and Security (NCS4)

The University of Southern Mississippi

For more information, contact NCS4Train@usm.edu.

NCS4.USM.EDU/TRAINING



National Days to Observe in July:

1st **Gingersnap** / U.S. Postage Stamp / Postal Worker Day

2nd Made in the USA / Wildland Firefighter Day

3rd Fried Clam / Chocolate Wafer / Eat Your Beans Day

4th Barbecued Spareribs / **Independence (4th of July)** Day

5th Workaholics / Graham Cracker & Apple Turnover Day

6th Fried Chicken Day

7th Koi / Rock-n-Roll / Strawberry Sundae Day

8th Raspberry / Freezer Pop Day

9th Dimples / Sugar Cookie Day

10th Chronic Disease / **Kitten** Day

11th 7-Eleven / Pet Photo / Blueberry Muffin Day

12th Eat Your Jello / Paper Bag / Pecan Pie Day

13th Beans-n-Franks Day

14th Mac and Cheese / Tape Measure Day

15th Social Media Giving / Gummi Worm / I Love Horses / **Pet Fire Safety** Day

16th Personal Chef / Corn Fritters Day

17th Lottery / Tattoo / **Emoji** / Peach Ice Cream Day

18th Tropical Fruit / Dole Whip® / Sour Candy Day

19th Words with Friends Day

20th Moon / **Lollipop** / Fortune Cookie Day

21st Ice Cream / Junk Food Day

22nd Mango / Hammock Day

23rd Gorgeous Grandma / Vanilla Ice Cream Day

24th Cousins Day

25th Wine and Cheese / Hire a Veteran / Hot Fudge Sundae / **Merry-go-Round** Day

26th Coffee Milkshake / All or Nothing / Aunt and Uncle's Day

27th Crème Brûlée / Love is Kind Day

28th Waterpark / Milk Chocolate Day

29th Lipstick / Chicken Wing / Lasagna Day

30th Father-in-Law / Climb a Mountain / Cheesecake Day

31st **Avocado** / Mutt / Raspberry Cake Day

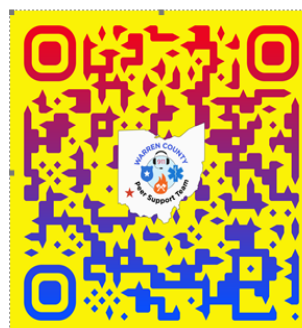


May 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received	5,468	562	658	County Fridays 956 calls	County 5:00 pm
Total 911 Calls Year To Date	22,896	2,519	2,853	Franklin Fridays 114 calls	Franklin 3:00 pm
Percentage of 911 Calls Answered Under 10 Seconds	96.03 %	95.37 %	94.38 %	Lebanon Fridays 116 calls	Lebanon 2:00 pm



The Warren County Peer Support Team can be reached through Warren County Communications Center at 513-695-2525. Just ask for Bob Moertle to be paged and he will call you back. You can also access the team simply by clicking on the QR code. Not only can you access the team, there is also peer support information. You're request doesn't have to be for a big event that just occurred. You never know when something can trigger a past experience. The team or just a member of the team is available any time someone needs to talk.



The team trains regularly and if anyone in your department is interested in joining, please reach out.



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

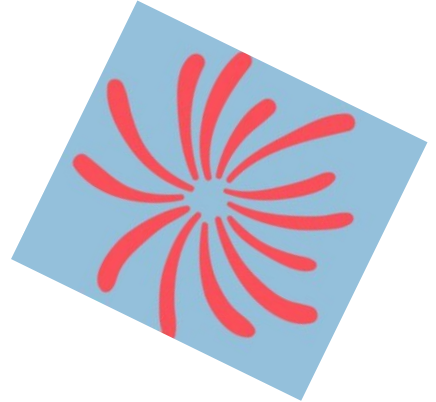
Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday

Email: Sherri.holliday@wcoh.net



**July 3rd Red, Rhythm & Boom 4pm - 10pm (Mason)
Kings Island - 10pm**

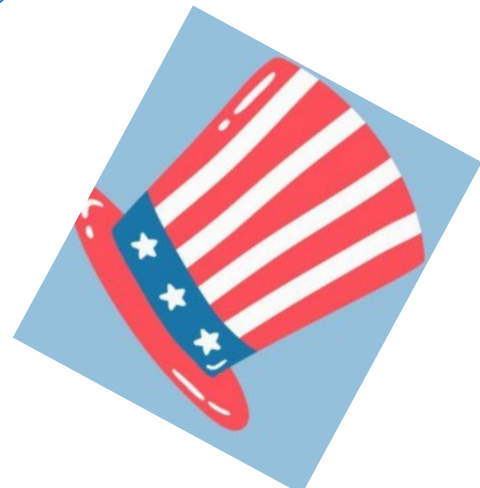
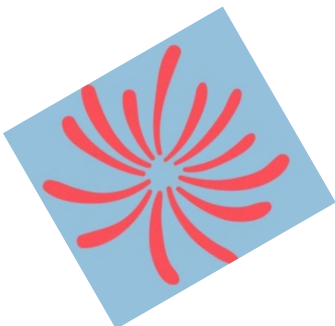
July 3rd Independence Day Parade & Light Up Lebanon 4pm - 10pm (Lebanon)

July 4th Boro Boom 6pm - 10pm (Springboro)

**July 4th Independence Day Parade & All American Blast
Fireworks 10am - 10pm (Franklin)**

**July 4th Joint Freedom Parade & Festival 10am - 2pm
(Maineville/Hamilton Township)**

**July 4th Independence Day Celebration Parade &
Fireworks 4pm - 11pm (Loveland)**





Sergeant Brian Dulle EOW 05-10-2011

Sergeant Brian Dulle

5K

12th Annual

WALK RUN

See you in person or choose to be virtual!

Virtual Sept 22—Sept 28, 2024

In Person Sept. 22, 2024

8:22 a.m.

**Warren Co Sheriff's Office
822 Memorial Drive
Lebanon, Ohio 45036**

Register online at:

GetMeRegistered.COM/SgtBrianDulle5K

All proceeds help fund the "Brian Dulle Memorial Award" for outstanding cadets at the Butler Tech Peace Officer Academy & Police Unity Tour

COST

Bailmaker Sponsor	\$500
Shirt Sponsors:	\$82.20
Adult Registration:	\$18.22
Children under 12:	\$8.22

(Must be accompanied by an adult)

Registration includes a T-shirt and medal
Any team of 10 that registers together will get their team name on the back of the shirt .

REGISTRATION DEADLINE 8/22/2024

To be guaranteed a T-shirt.

FAMILY FRIENDLY!

Strollers, wagons and pups welcome!

The walk starts at Brian's memorial at the Warren County Sheriff's Office 822 Memorial Drive, ends at Brian's headstone at Lebanon Cemetery and then back to the Sheriff's Office where you can reward yourself with ice cream.

For more information:

E-Mail: SgtBrianDulle5K@YaHoo.com

On Facebook! [SgtBrianDulleMemorial](https://www.facebook.com/SgtBrianDulleMemorial)